

FAQ

clarvida®

OUTPATIENT SERVICES



How can community partners refer clients to Clarvida?

Community partners may refer clients in one of two ways:

- **Call us** directly at **724-850-8118**
- Or, fill up our **Online Inquiry Form** at <https://www.clarvida.com/pennsylvania/services/#form>

What makes Clarvida different?

Clarvida offers fast access to care, a comprehensive range of services, and community-based clinicians who collaborate closely with referral partners, healthcare providers, and community organizations to ensure smooth referrals and coordinated care.

How quickly can clients be seen?

Clients can typically be contacted within 1 business day to begin the intake and scheduling process, depending on eligibility, service availability, and clinical needs.

Does Clarvida offer telehealth?

Telehealth may be available depending on your location, program, and treatment needs.

Will Clarvida verify my insurance benefits?

Yes. Our team can help verify benefits and explain what a plan covers before services begin. Because benefits vary by plan, coverage may differ from one policy to another.

What insurance plans are accepted for clinic referrals?

We accept a wide range of insurance plans, including private/commercial coverage and state-funded programs such as Medicaid and Medicare. However, acceptance varies by location, so please call your local Clarvida clinic to confirm whether your plan is accepted.

ABOUT CLARVIDA

Clarvida is a leading provider of behavioral health, mental health, and human services. In Pennsylvania, we deliver high-quality, trauma-informed, safe, and compassionate behavioral health services that enhance the well-being of individuals and families across the state.

What Local Clinical Services does Clarvida offer?

Depending on county and program availability, Clarvida offers:

- **Outpatient Services:** Individual therapy and medication management in person or by telehealth.
- **Community-Based Services:** Intensive Behavioral Health Services (IBHS), Adult Autism Waiver (AAW), Behavioral Consultation & Intervention Services (BCIS)
- **Site-Based Services:** Crossroads

Services vary by location and program.



Scan the QR code to access our Online Inquiry Form

Who should clinics contact with general questions or about the referral process?

Please contact Clarvida directly at **724-850-8118**. Your call will be routed to the appropriate office as needed.